

PRIVACY POLICY

17 June 2025

This document sets out the rules and basic information regarding the processing of personal data by KENO Sp. z o.o. with its registered office in Gliwice, in particular the data of Clients and other individuals interested in KENO's offer, using the website available at: <https://www.keno-energy.com/>, the B2B platform available at: <https://b2b.keno-energy.com/>, as well as the mobile application under the name "MyKENO" (available for download via Google Play and AppStore), offering functionalities analogous to the B2B platform mentioned above.

This document is of a general nature. If you have received from KENO any other information clause concerning the processing of your data, the information contained in such a clause takes precedence over the provisions of this policy. This is particularly important, as due to the broad scope of KENO's activities, your data may, in specific cases, be processed on different legal grounds and for different purposes than those indicated in this policy. Nevertheless, if you have not additionally received any other document from KENO regarding the processing of personal data, the provisions of this policy shall be treated as fully binding and as the sole and complete source of information about the processing of data by KENO.

In this document, you can find the following information about the processing of your data by KENO:

1. who is the controller of your data – including contact details;
2. whom you can contact in case of questions or requests related to the processed data, and who is responsible at KENO for ensuring that data processing complies with the law – that is, the identity and contact details of the Data Protection Officer at KENO;
3. for what purposes KENO may process your data, and on what legal basis, as well as whether you are required to provide specific types of data, and if so, whether it is a legal requirement or necessary to conclude a contract between you and KENO;
4. to whom KENO may transfer your personal data and for what purpose;
5. whether KENO intends to transfer your data to countries outside the European Economic Area or to international organizations;
6. for what period KENO may process your data, and if it is not possible to determine it precisely – on what grounds KENO will establish that period;
7. what rights you have in connection with the processing of your personal data by KENO;
8. whether your data will be subject to automated decision-making, and if so, to what extent and on what basis.

In this document, you will also find information regarding the processing of your data in connection with the recording of telephone calls to the KENO helpline. For this purpose, we especially encourage you to read §10a, as well as the general information on the identity of the data controller, contact details of the Data Protection Officer, and the definitions of terms used in this document, which are found in §1 - §3.

§1. MEANING OF TERMS USED

In order to improve the readability of this document and ensure the unambiguous interpretation of certain terms used herein, we indicate that the following capitalized terms shall be understood as follows:

1. KENO (or Controller) – KENO Spółka z ograniczoną odpowiedzialnością with its registered office in Gliwice, at ul. Ignacego Daszyńskiego 609, 44-151 Gliwice, entered into the register of entrepreneurs maintained by the District Court in Gliwice, 10th Commercial Division of the National Court Register under KRS number 0000688578, using NIP: 6312671983, and REGON number: 36787086300000, with a share capital of PLN 200,000.00.
2. GDPR – Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation). The main European legal act on personal data protection.
3. User – each of you, provided that you use KENO's services, in particular via the Website or the B2B Platform.
4. Website – the website available at: <https://www.keno-energy.com/>, containing basic information about KENO and its offer.
5. B2B Platform – the online sales platform available at: <https://b2b.keno-energy.com/>, enabling registered Users to place orders for goods offered by KENO.
6. Application – the mobile application under the name “MyKENO,” available for download on mobile devices from: Google Play and AppStore, offering functionalities analogous to the B2B Platform, i.e., among others, allowing registered Users to place orders for goods offered by KENO.
7. Third Countries – Countries that are not members of the European Economic Area.

Terms not specified in the above list should be interpreted in accordance with the general rules of the Polish language. We assure you that we have made every effort to make this document as readable and understandable to you as possible.

If in this document we refer to “us” or describe ourselves as “we,” in such case we mean KENO – that is, the Controller.

Unless explicitly stated otherwise in the content of this document, whenever we refer to the functionalities of the B2B Platform and the processing of your data in connection with the use of that platform, we also mean the functionalities of the Application and the processing of your data while using the Application.

§2. PERSONAL DATA, DATA PROCESSING – DEFINITIONS

Your personal data should be understood as any information, and in particular a set of information about you, which allows individual identification of you as specific, individual, concrete persons. Thus, the term “personal data” should be understood as any information about an identified or identifiable natural person. Therefore, it must be emphasized that personal data concerns only natural persons; however, if you represent a company or another organization, KENO will still process personal data, but only to the extent of information that directly concerns you as natural persons – representatives or employees of such companies or organizations.

By data processing, we mean virtually all operations that can be performed on your personal data. This concept includes essentially everything that can be done with your data from the moment of its collection until its deletion, including those operations. Thus, processing of data will also include merely holding it in databases or archives, organizing it, transferring it, modifying it, updating it, using it for business purposes, merging it into databases, pseudonymizing, anonymizing, or copying it.

§3. GENERAL INFORMATION – CONTROLLER AND DATA PROTECTION OFFICER

Data Controller

The controller of your personal data processed in connection with the provision of services offered on the Website and the B2B Platform, as well as all other activities undertaken in connection with the above-mentioned services, is KENO. You can contact the Controller directly using the following contact points:

1. Email address: biuro@keno-energy.com,
2. Phone number: +48 32 341 71 71,
3. Registered office address: KENO Sp. z o.o., ul. Ignacego Daszyńskiego 609, 44-151 Gliwice.

Data Protection Officer

We inform you that we have appointed a Data Protection Officer, whom you can contact in case of any questions or requests related to the processing of your data. The Data Protection Officer at KENO is Mr. Kamil Stępor, who can be contacted via:

1. Email address: prawnny@keno-energy.com,
2. Phone number: +48 603 640 013,
3. Correspondence address: KENO Sp. z o.o., ul. Ignacego Daszyńskiego 609, 44-151 Gliwice, with the note: "Data Protection Officer" or "Personal Data Protection."

Contact with the Controller or the Data Protection Officer

We recommend that any questions or requests related to the processing of your personal data by KENO be directed directly to the Data Protection Officer, using one of the above-mentioned contact methods. At the same time, we emphasize that every form of contact with us is equivalent and – unless we expressly state otherwise in this document or during communication with you – the choice of the form belongs to you, and none of these forms will be treated by us as a priority when handling matters. Questions or requests related to the processing of personal data not addressed directly to the Data Protection Officer will also be considered by us under the same rules and with the same diligence as in the case of direct contact with the Data Protection Officer. Additionally, we follow the principle that we respond in the same form in which the question was asked. Therefore, if, for example, you contact us via email, we will respond to you in the same form, to the email address from which the question or request was sent, unless generally applicable law obliges us to respond in another form (e.g., in written form).

§4. SOURCE OF PERSONAL DATA COLLECTION

The main source of the data we process is you. The personal data we process therefore comes directly from the individuals to whom the data pertains. In particular, personal data is collected when you – the Users:

1. Voluntarily enter it into forms provided by KENO (e.g., registration or application forms);
2. Join or register for webinars, seminars, and training sessions organized by KENO or its contractors;
3. Use the B2B Platform or the Application;
4. Place orders or purchase products and services offered by KENO;

5. Contact KENO's customer service department: by phone, mail, email, through the B2B Platform, or the Application;
6. Provide data to express consent to receive marketing information, newsletters, or other content sent by KENO directly to you.

Cookies and files or tools of similar function
If you use the Website or the B2B Platform, we will additionally collect your data via "cookies." The detailed rules regarding our use of cookies are described in a separate document, which you can find at the following address: https://www.keno-energy.com/KENO_Polityka_plikow_cookies.pdf

At the same time, we inform you that our Website, B2B Platform, and Application use tools such as Google Analytics, Facebook Pixel, LinkedIn Insight Tag, and similar codes that collect data regarding your navigation within the site. The above information will be used solely for marketing purposes.

§5. VOLUNTARY PROVISION OF DATA

Providing the data we request (e.g., in forms) is, in principle, voluntary in the sense that it does not arise from any legal obligation on your part. However, we stipulate that your personal data is necessary for us to properly perform the services we offer you, deliver the goods you ordered, or for other purposes related to or resulting from the services we provide. This means that refusal to provide data on your part will be fully respected by us; however, it may result in our refusal to provide services to you.

Should a situation arise in which the provision of your data is mandatory, we will explicitly inform you of this before collecting such data, and in any case, no later than at the time of its collection.

§6. PURPOSES AND LEGAL BASES FOR DATA PROCESSING

We will process your data only if we have a valid legal basis for doing so. Every piece of information about you is processed by us for a specific, defined purpose. If all legal grounds for processing a given piece of your information no longer apply, or if all purposes for which we processed it have been fulfilled or, for any reason, become impossible or unreasonable to achieve – we commit to delete or anonymize your data in such a way that it can no longer be linked to you. We emphasize that data anonymization is an irreversible process.

Legal bases for data processing

We may process your personal data on the following legal grounds:

1. If the data is necessary for the performance or conclusion of a contract with you (Article 6(1)(b) of the GDPR). This contract may concern the sale of products we offer, or the provision of services we offer – primarily including the organization of training, or even the maintenance of your profile on the B2B Platform or within the Application itself. However, we may process your data on this basis only if you personally are a party to the contract (e.g., as a sole proprietor or a training participant). If you are merely a representative or employee of a company or organization that is party to such a contract – this basis does not apply. In the table below, this basis is referred to as "PERFORMANCE OF CONTRACT."
2. If generally applicable legal regulations require us to process personal data, or if fulfilling such an obligation involves the necessity of processing personal data (Article 6(1)(c) of the GDPR). In the table below, this basis is referred to as "LEGAL OBLIGATION."

3. Consent to the processing of personal data (Article 6(1)(a) of the GDPR) – which you have given us either upon our explicit request or on your own initiative. Your consent is valid only if it is given voluntarily, knowingly, specifically, and unambiguously. If we are the ones requesting your consent and preparing a declaration for you (e.g., via a checkbox on our website), we will make every effort to ensure that the content of the consent declaration provides you with all necessary information so that you can give it knowingly, specifically, and unambiguously. Additionally, we do not engage in practices such as pre-checking consent boxes or embedding consent clauses into other documents presented to you, so that any consent you give is always expressed deliberately. If you have given consent for data processing, you may withdraw it at any time by contacting the Data Protection Officer using one of the contact methods listed in §3 of this document. We assure you that withdrawing consent will be just as simple as giving it. In the table below, this basis is referred to as “CONSENT.”
4. If we have a legitimate interest in processing your data (Article 6(1)(f) of the GDPR). Our legitimate interest may include, among other things, the need to defend against or pursue claims arising from or related to the services we provide, to respond to and fulfill your complaints and requests, to maintain archives, to send you marketing content related to our own services, or to present you with additional services (e.g., additional financing options for your purchases on our B2B Platform). In every case where we rely on this basis for processing your data, you have the right to object to the processing. The list of situations where we process your data based on our legitimate interest is provided below in the section titled “Legitimate Interests.” In the table below, this basis is referred to as “LEGITIMATE INTEREST.”

Purposes of Data Processing

The table below outlines the purposes for which we process personal data, a description of related activities, and the applicable legal basis:

PURPOSE	ACTIONS	LEGAL BASIS
Maintaining an account on the B2B Platform or in the Application	<ul style="list-style-type: none"> • Collection of data entered by the User in the registration form • Verification of the provided data • Storage of User data in the B2B Platform and Application user database • Fulfillment of obligations related to the provision of electronic services • Deletion of data 	PERFORMANCE OF CONTRACT, LEGAL OBLIGATION, CONSENT
Training	<ul style="list-style-type: none"> • Collection of data entered by the User in the registration form • Issuance of training participation certificates • Notification to the Office of Technical Inspection regarding the training and its participants (for certified installer training) • Archiving of data on conducted training and participants • Deletion of data 	PERFORMANCE OF CONTRACT, LEGAL OBLIGATION, CONSENT

Sales and distribution	<ul style="list-style-type: none"> • Identification of the person who placed the order • Verification of the financial capacity of the potential contractor • Fulfillment of tax obligations related to the trade of goods and services • Conducting sales analytics and statistics • Shipment of goods to the indicated address • Deletion of data 	PERFORMANCE OF CONTRACT, LEGAL OBLIGATION, LEGITIMATE INTEREST
Project development	<ul style="list-style-type: none"> • Identification of the person who placed the order • Fulfillment of the placed order • Collection of technical information and identification of the Client's preferences • Deletion of data 	PERFORMANCE OF CONTRACT
Defense and pursuit of claims	<ul style="list-style-type: none"> • Use of personal data stored in existing records, their reorganization, structuring, and adaptation to fulfill this purpose • Defense against possible claims by data subjects • Pursuit of claims against data subjects • Deletion of data 	LEGITIMATE INTEREST
Handling complaints	<ul style="list-style-type: none"> • Collection of data provided in the complaint message or otherwise during the submission of a complaint • Identification of the person filing the complaint • Analysis of existing data to correctly assess the submitted complaint • Deletion of data 	PERFORMANCE OF CONTRACT, LEGAL OBLIGATION, LEGITIMATE INTEREST
Responding to inquiries	<ul style="list-style-type: none"> • Collection of data provided in the contact form or otherwise when submitting an inquiry • Identification of the sender • Analysis of the data held to provide a correct and satisfactory response • Deletion of data 	PERFORMANCE OF CONTRACT, CONSENT, LEGITIMATE INTEREST
Marketing	<ul style="list-style-type: none"> • Collection of marketing consents together with contact information indicated in the consent statement • Sending of marketing content to designated recipients • Deletion of data 	CONSENT, LEGITIMATE INTEREST

Legitimate Interests

Since we sometimes rely on our legitimate interest when determining the legal basis for processing your personal data, the table below outlines what this interest consists of in each specific case.

PURPOSE / PROCESSING ACTIVITY	DESCRIPTION OF LEGITIMATE INTEREST
Sales and distribution – verification of the financial capacity of a potential contractor	<p>In certain cases (e.g., if you express a wish to purchase goods from KENO with deferred payment terms), our decision to cooperate on the terms proposed by you may depend on verifying the financial capacity of the entity you represent. This verification may involve processing your personal data, especially if you act personally, on your own behalf, as a sole trader.</p> <p>Making certain payment methods and purchase financing options available to you may require providing information about your business activity (including your personal data) to KENO's contractors who are providers of the specific payment solutions offered on the B2B Platform or within the Application, for the purpose of verifying your financial data.</p>
Sales and distribution – conducting sales analyses and statistics	Your personal data may be used by us to conduct sales analyses and generate statistics. The purpose of this activity is to continuously increase the attractiveness of our offer and to adjust it to current market conditions and your expectations. We aim to tailor our offer to your needs and expectations as much as possible, which requires using the information we hold about you.
Defense and pursuit of claims	Processing your personal data may be necessary if you bring a claim against us or if we pursue any rights against you. If you bring a claim against us, processing your data is essential in order to address your claims and present our position. If we are the ones pursuing claims against you, your personal data is necessary to precisely define our demands.
Handling complaints	Although handling complaints is primarily our obligation under generally applicable law, as well as under the agreement between you and us, resolving complaints is also in our legitimate interest. Therefore, we recognize our legitimate interest as one of the legal grounds for processing your data in this context.
Responding to inquiries	The legal basis for processing your personal data to respond to questions depends largely on the nature of the question. Regardless of this, responding is also in our legitimate interest, which lies in our desire to build an image of our company as open to dialogue with its clients and eager to clarify any uncertainties. Therefore,

	we recognize our legitimate interest as one of the bases allowing us to process your data when responding to inquiries.
Marketing	As a rule, we do not send you advertising content without your consent. Nevertheless, some of the communications you receive from us may have characteristics of marketing content while not being strictly advertisements. These communications are sent to you based on our legitimate interest, which is the desire to stay in touch with you and to inform you about current matters related to our offer.

§ 7. DATA RETENTION PERIOD

We ensure that your data is stored in accordance with the principle of data minimization — that is, only for as long as is necessary to fulfill the purposes for which the data was collected, or alternatively, until the achievement of these purposes becomes impossible or no longer reasonable.

Due to the nature of our business profile and the specific purposes for which we process your data, it is difficult to specify numerically the precise retention period for your personal data. Therefore, instead of indicating a fixed numerical timeframe, we present below the basis for determining this period:

1. Until the consent to the processing of personal data is withdrawn — if the data is processed on the basis of consent; or
2. Until an effective objection to the processing of personal data is submitted — if the data is processed on the basis of a legitimate interest; or
3. Until all actions undertaken by us based on our legitimate interest are fully completed; or
4. Until the full completion of a contract — when the execution of that contract was the basis for data processing; or
5. Until the full completion of a legal obligation imposed on KENO, or after the expiry of a clearly specified statutory period during which KENO is required to process the data; or
6. Until the expiration of any applicable limitation periods for claims.

It should be emphasized that your data may be processed for multiple purposes and on several legal bases simultaneously. In such cases, the expiration of one legal basis (e.g., withdrawal of consent) or the achievement of one of the purposes (e.g., completion of an order) does not necessarily require the deletion of your data. In such situations, we may continue to process the data on the basis of the remaining legal grounds or for other purposes. Sometimes, the expiration of one basis or the achievement of one purpose may result in limiting the scope of data we process.

§ 8. RIGHTS OF DATA SUBJECTS

Under the provisions of the GDPR, every individual whose data we process is entitled to a number of rights, which they may request us to fulfill. We ensure the possibility and, where needed, provide assistance in exercising each of these rights unless it is technically or legally impossible. If it turns out that we are unable to fulfill your request, we will promptly inform you. We emphasize that technical or legal limitations are the only grounds on which we may refuse to exercise your rights.

In connection with data processing, you are entitled to the following rights:

1. Right of access to data – as part of this right, you may request:
 - a) confirmation that your data is being processed;
 - b) access to the data – and if direct access is technically impossible – a copy of your data.
2. Right to rectification of data – you may request:
 - a) completion of data – if the data we hold is incomplete,
 - b) updating of data – if the data is outdated,
 - c) correction of data – if the data is incorrect.
3. Right to be forgotten – i.e., the right to request erasure of data that we process. This request will be effective if:
 - a) we processed your data based on consent, which was subsequently withdrawn, or
 - b) we processed your data based on our legitimate interest, and you submitted a valid objection to processing, or
 - c) in your opinion, all legal grounds and purposes for processing have expired, and the data has not yet been erased.
4. Right to restrict the processing of your data – if you believe that part (but not all) of the data we process is no longer necessary to achieve the purposes for which it was collected. We ensure compliance with the principle of data minimization, and your data will be processed only to the extent strictly necessary to fulfill the intended purposes. Regardless, every such request will be considered.
5. Right to data portability – you may request us to transfer your data from our databases to those of another controller, if we process your data based on CONSENT or CONTRACT PERFORMANCE, and if this processing is automated (e.g., data stored in an IT system). This right can be exercised only at your request and if technically feasible.
6. Right to lodge a complaint with the President of the Personal Data Protection Office (PUODO) – full information about filing a complaint can be found at: <https://uodo.gov.pl/pl/p/skargi>.

All requests regarding the exercise of the rights listed in this paragraph — except for point 6 (filing a complaint with PUODO) — may be directed to the Data Protection Officer using the contact methods provided in § 3.

Objection

It should be noted that within the scope of the right to be forgotten (see point 3 above), you also have the right to object to the processing of your data based on our legitimate interest. Specific situations in which we process your data under this basis are listed in § 6 under the section "Legitimate Interest". If you determine that your fundamental rights and freedoms, especially your right to privacy, outweigh our legitimate interests,

you may submit an objection to the Data Protection Officer using one of the contact methods indicated in § 3. We will make every effort to consider your objection without undue delay — and if we reject it, we will provide detailed reasons for doing so. If you are not satisfied with our response, you have the right to file a complaint with the President of the Personal Data Protection Office, as described in point 6 above.

Identification

Please note that we are obligated to act in accordance with the principle of confidentiality and integrity regarding the personal data we process. Therefore, before considering your requests concerning the exercise of your rights, we may verify your identity. For this purpose, we may ask you to provide specific information, which we will compare with the data we already process. Such requests are solely for the purpose of verification and identification, and we will never ask for data we do not process (e.g., if we do not process your PESEL number, we will not ask for it).

§ 9. DATA RECIPIENTS. THIRD COUNTRIES AND INTERNATIONAL ORGANIZATIONS

In the course of fulfilling the purposes for which we process your data — particularly when executing contracts between you and us, or fulfilling obligations imposed on us by generally applicable laws — we may use the assistance of third parties, primarily our contractors and public authorities, which may involve disclosing your data to these entities. We ensure that your data will be disclosed only when necessary and in accordance with the law. Below are the types of entities to whom we may disclose your data:

1. Our contractors who organize trainings, events, and trade fairs with us;
2. Our contractors who provide IT, marketing, courier, freight forwarding, or financial services to us;
3. State authorities and other entities authorized under generally applicable laws.

Third Countries and International Organizations

We do not anticipate transferring your personal data to Third Countries (to individuals or other entities residing or established in such territories), or to international organizations.

§ 10. PROFILING AND AUTOMATED DATA PROCESSING

Profiling - means the automated processing of personal data, mainly through IT algorithms, which involves analyzing the behavior of specific individuals (e.g., while using a website), and based on this, creating profiles of their preferences, interests, location, or economic situation. An example purpose of such profiling could be the personalization of content displayed on a website.

Your personal data processed by us may be subject to profiling. However, such profiling will not involve any automated decision-making that would produce legal effects concerning you or similarly significantly affect you. Therefore, your profiles are not used by us to make any binding decisions that would have significant consequences for you.

The basis for profiling your personal data is our legitimate interest, and the purpose is to improve the quality of our services and to tailor the content presented on our Website and B2B Platform to your personal preferences and expectations.

Additionally, due to our aim to enhance quality and expedite service delivery, some of the actions we take (e.g., processing orders) — or even all — may be automated and carried out without human involvement. As a result, your data may be processed in an automated manner. However, we will not make any decisions that have significant legal effects on you in this process.

If you do not wish for your personal data to be subject to profiling or automated processing, you have the right to object to profiling.

§ 10a. RECORDING OF TELEPHONE CALLS

Please be informed that all telephone calls to the KENO helpline (at number: +48 32 341 71 71) are recorded. This section provides detailed information about the processing of your data in connection with the recording of telephone conversations.

We record all telephone calls made to the KENO helpline. After dialing the main number (+48 32 341 71 71), you will be asked to choose an extension number for specific KENO departments. We emphasize that calls are recorded under all extension numbers.

Purposes of call recording

We record telephone calls to the KENO helpline for the following purposes:

1. To ensure the safety of clients calling the helpline;
2. To enable additional evidence of the terms of a transaction agreed upon during the call (if the call is of a commercial nature);
3. To improve our customer service quality and enable ongoing evaluation of that quality.

Legal basis for recording calls

We do not record telephone calls without your consent (Article 6(1)(a) GDPR). When calling the helpline, you are informed that the conversation will be recorded and that if you do not consent, you may hang up. As we cannot obtain your consent by other means, we consider the continuation of the call after hearing the message as implied consent. This consent may be withdrawn at any time by contacting us as the data controller or by contacting our Data Protection Officer. Contact details can be found in § 3.

In exceptional cases — particularly when the recording will serve as evidence in civil or criminal proceedings — storage of already recorded calls on our servers may be based on our legitimate interest (Article 6(1)(f) GDPR), or on a legal obligation (Article 6(1)(c) GDPR) if requested by relevant public authorities.

Our legitimate interest in such cases is to assert or defend against potential claims that you may have against us or we may have against you.

If we store recordings based on our legitimate interest, you have the right to object to such processing.

Recipients of recordings

As a rule, we record conversations for internal purposes only. However, in exceptional cases, we may transfer recordings to public authorities — but only upon their request and based on applicable laws. The recordings will not be transferred to recipients located outside the European Economic Area or to international organizations.

Storage period of recordings

We will store call recordings for a period of 30 days. After that, the recordings will be permanently deleted from our servers. The above period may be extended in exceptional cases — particularly upon request from relevant public authorities, or if we have a legitimate interest justifying continued storage. However, in such cases, we will not process your data longer than absolutely necessary. The recordings will be deleted immediately when all potential claims have expired or when authorities release us from our legal obligation to retain the recordings.

Your rights

Since your personal data is processed during the recording and storage of telephone calls, you have the following rights:

1. The right to request access to your data, rectification, erasure, and restriction of processing;
2. The right to data portability;
3. The right to withdraw consent or object to processing;
4. The right to lodge a complaint with the President of the Personal Data Protection Office (PUODO).

Detailed descriptions of your rights can be found in § 8.

Obligation to provide data

Providing your personal data during a telephone conversation is entirely voluntary; however, in most cases, it is necessary to resolve the issue you are calling about. Therefore, in such cases, refusal to provide data may result in us being unable to handle your case.

Automated data processing

We will store call recordings on our servers — and in this context, your data will be processed automatically. However, during such automated processing, no decisions will be made that produce legal or similar effects on you, nor will your data be subject to profiling.

§ 11. LINKS TO OTHER WEBSITES

Our Website, B2B Platform, and Application may contain links to external websites. As a rule, such websites operate independently from us and are not supervised by us in any way. These sites may have their own privacy policies and terms and conditions, which we recommend you review.

§ 12. CHANGES TO THE PRIVACY POLICY

We ensure that we continuously monitor personal data protection processes at KENO. For this reason, this document may be updated in the future, and we reserve the right to do so. We emphasize that any changes to this document will primarily aim to provide you with the highest quality of personal data protection and increase the transparency and clarity of this document. You will be informed of all changes to this document on an ongoing basis.